



- Speaker Topics -

**Why Conversational Intelligence® Matters**

Conversational Intelligence® (C-IQ) gives us insights into how conversations activate our brain's trust and distrust networks. Learn how to understand and architect conversations, and how you and your team can shape the culture of your environment based on mutual trust.

**Building Happy Teams**

The average cost to replace an employee ranges from 16% to 213% of annual salary, depending on their position. If you can't afford to lose high performers, learn a few basic concepts to not only build happy teams, but to retain and attract talented individuals.

**Ctrl-Shift: Why we need to change how we lead in Information Technology**

Technology professionals are often focused on developing solutions at the expense of developing themselves and their teams. Learn why it's important to reduce burnout and shift the balance from task- to relationship-oriented leadership.

**Supporting Women in STEM – from the Inside**

Turnover rates among women in the tech industry are increasing due to salary gaps and lack of promotion opportunities, particularly at senior and executive levels. While Diversity and Inclusion Programs help, there is still much work to be done to close the gender gap. Learn why, who, and how in this interactive session.

**Do HAPPY to Be HAPPY**

Sometimes, even after you have landed your dream job or think you have finally achieved that elusive work-life balance, you are left wondering if this all there is. What's missing? You deserve to be happy! Learn how you can follow my simple 5-step **HAPPY** program (**H**umility, **A**spiration, **P**resence, **P**ersonality, and **Y**ardstick) to increase your personal and professional happiness.

*All talk times: ~60-90 minutes based on event*

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**About Diane Chang** (Founder of Diane Chang Consulting LLC)

Diane is an Executive & Leadership Development Coach - certified under the International Coaching Federation (ICF) - who is passionate about creating positive working environments and empowering individuals to reach their personal and professional goals. With over 25 years of corporate experience delivering technology solutions while managing large teams, she has broad and deep functional and management experience. She is certified in Conversational Intelligence®, Hogan, and Leadership Versatility Index Assessments, and as an Energy Leadership Index - Master Practitioner. Diane is also a member of the invitation only Forbes Coaches Council. In 2016, Diane served as the NYC Regional Network Director for Women in Technology International (WITI). Through Infinite Family virtual mentoring, she has helped children in South Africa to develop as resilient, responsible, and resourceful students. She is on the online advisory board for Reading Partners NYC, who place community volunteers in low-income schools to help kids master basic reading skills. Diane is the author of "Cool, Calm, and Respected: 8 Leadership Concepts for Work and Home", sharing her experiences about what management taught her about parenting and vice versa.